

TOWN OF BRISTOL WATER & SEWER DEPARTMENT 180 AYERS ISLAND ROAD, BRISTOL, NEW HAMPSHIRE 03222 TEL, 603-744-8411 – FAX 603-744-2521

March 2018

To Our Water Customers:

This is a Consumer Confidence Report that New Hampshire Department of Environmental Services (NHDES) requires us to send every year. We have also enclosed a summary of Bristol's water quality report.

The Water Department's current customer base exceeds 3,445 individuals, supplied by 1,378 service connections, tied into 21.7 miles of distribution piping. There were 2 new water service units added to the system during 2017. Additional water taps have been made for multiple units that will be added in 2018. The Department supplies water to residential, commercial and 190 seasonal customers as well as schools, campgrounds, industry and 158 fire hydrants throughout the town. During 2017 the Water Department pumped roughly 107,613,500 gallons of water, equivalent to an average of 294,832 gallons per day from our wells...

2017 Water & Sewer system maintenance:

During 2017 the Department performed several maintenance tasks. Some of the highlights where:

- Water meter replacement program, around 100 meters left to be converted as of the end of 2017.
- Cleaning and inspection of our 1-million gallon water tank.
- New cab and chassis purchase converted to a utility truck; the 2007 utility truck was retrofitted with dump body from our 1984 1-ton dump truck.
- Painting of all the Fire hydrants within our system.
- Manholes and gate boxes were repaired and adjusted for paving North Main Street, Crescent Street and West Shore Road.

Upcoming 2018 water projects:

- Finish new water meter installations.
- Working with our mapping software to update service and main line information.
- Manhole adjustment/repairs, water service valves and main valve adjustments or replacements will be made in preparation the paving of Central Street, Holiday Hill and 104 East of Sugar Hill Drive.

We would also like to take this opportunity to remind customers to please be sure that we have up-to-date contact information for you on your accounts. It is important that in the event of a water emergency, we are able to contact you and a current phone number is essential in this process.

Please feel free to email such information to the <u>wateroffice@townofbristolnh.org</u>, by sending a note along with your payment or by contacting the office by phone at the number noted above.

All questions pertain to your bill should be directed to the Water & Sewer Office at (603)744-8411